

# Introducing SmartProof Web based Collaborative Approval System

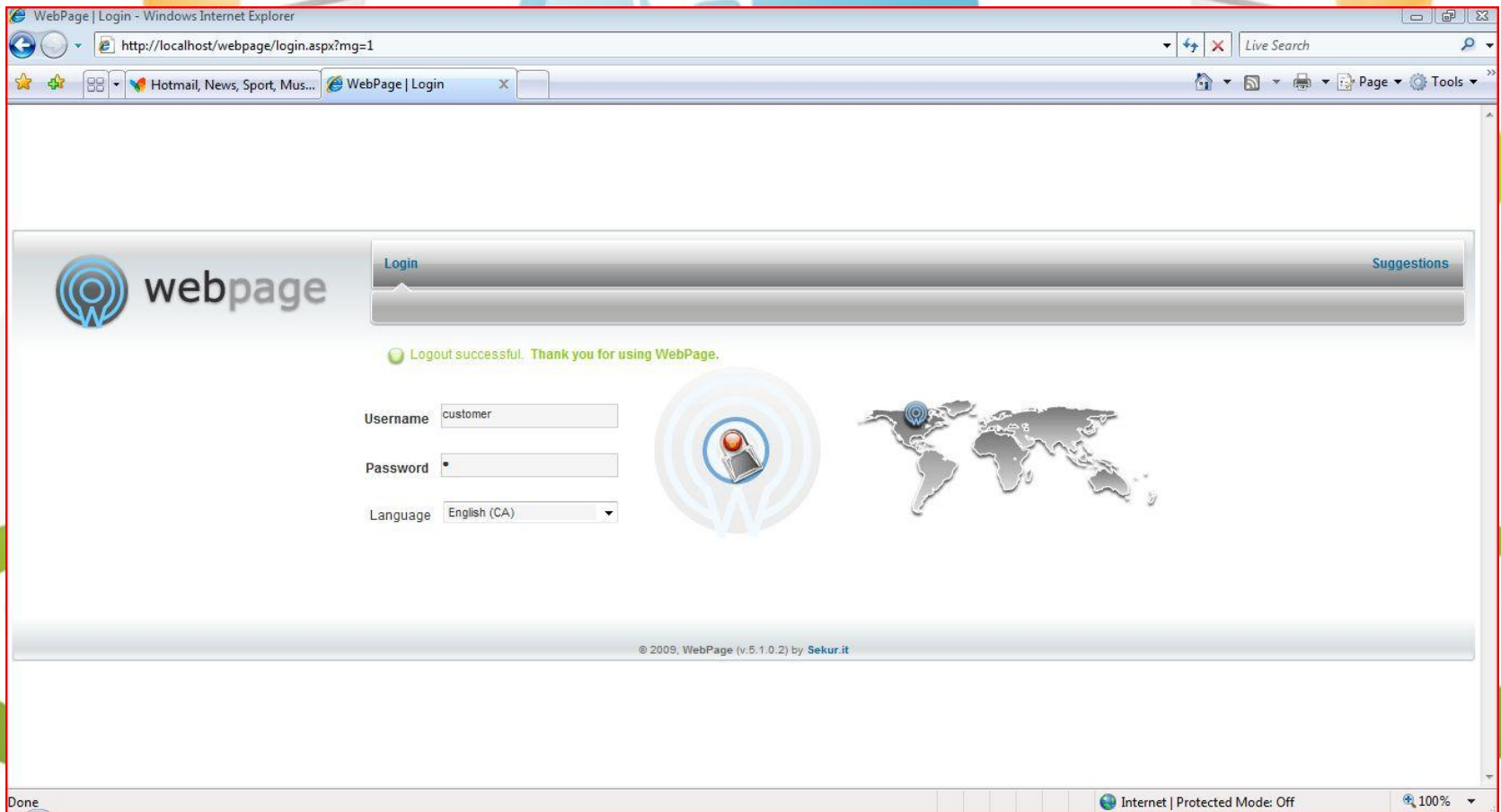
## Features and Benefits:

- Streamlined Job Submission.
- Collaborative Workflow via User Drawing Pins.
- Email notifications for each stage of the Correction and Approval cycle.
  - Real Time Hi Res Zoom and Annotation.
  - Version Control Display and Compare Function.
- Virtual Booklet to Correct, Approve, Collaborate and View.
  - Unlimited Users and Administrators.
- Browser Based – no need to download specific client software.
- 24/7 Access to your jobs, anytime, any place, anywhere.



# Ease of use.

## 3 Clicks to Viewing your Job: STEP 1-LOG IN!



The screenshot shows a Windows Internet Explorer browser window displaying the WebPage login page. The address bar shows the URL `http://localhost/webpage/login.aspx?mg=1`. The page features the WebPage logo on the left and a search bar on the right. A green message indicates a successful logout: "Logout successful. Thank you for using WebPage." Below this, there are input fields for "Username" (containing "customer"), "Password", and a "Language" dropdown menu set to "English (CA)". To the right of the form is a world map with a location pin and a circular icon with a laptop and signal waves. The footer of the page reads "© 2009, WebPage (v.5.1.0.2) by Sekur.it". The browser's status bar at the bottom shows "Done" and "Internet | Protected Mode: Off".



# Ease of use.

## 3 Clicks to Viewing your Job: STEP 2–Select Job!

WebPage - Windows Internet Explorer  
http://192.168.1.103/webpage/Jobs/frmJobList.aspx

Jobs Account Logout

webpage

Colin Taylor (Customer)

Show Active Jobs  Show Recent Actions  Show Last Version  Show All Versions

Search

Number of jobs: 2 Show jobs from the last 7 days. Sort By: Creation Date

Customer-demo (12345) - 20 / ??? pages  
Job Created : 14/12/2009 2:29:59 PM (\*\*\*)

Pages Requiring Approval : 20 / 0 / 0  
Pages not yet delivered : 0

Files Status Approval reminder Edit Job

CGS\_test1 (none) - 20 / ??? pages  
Job Created : 08/12/2009 5:15:23 PM (\*\*\*)

Pages Requiring Approval : 20 / 0 / 0  
Pages not yet delivered : 0

Files Status Approval reminder Edit Job

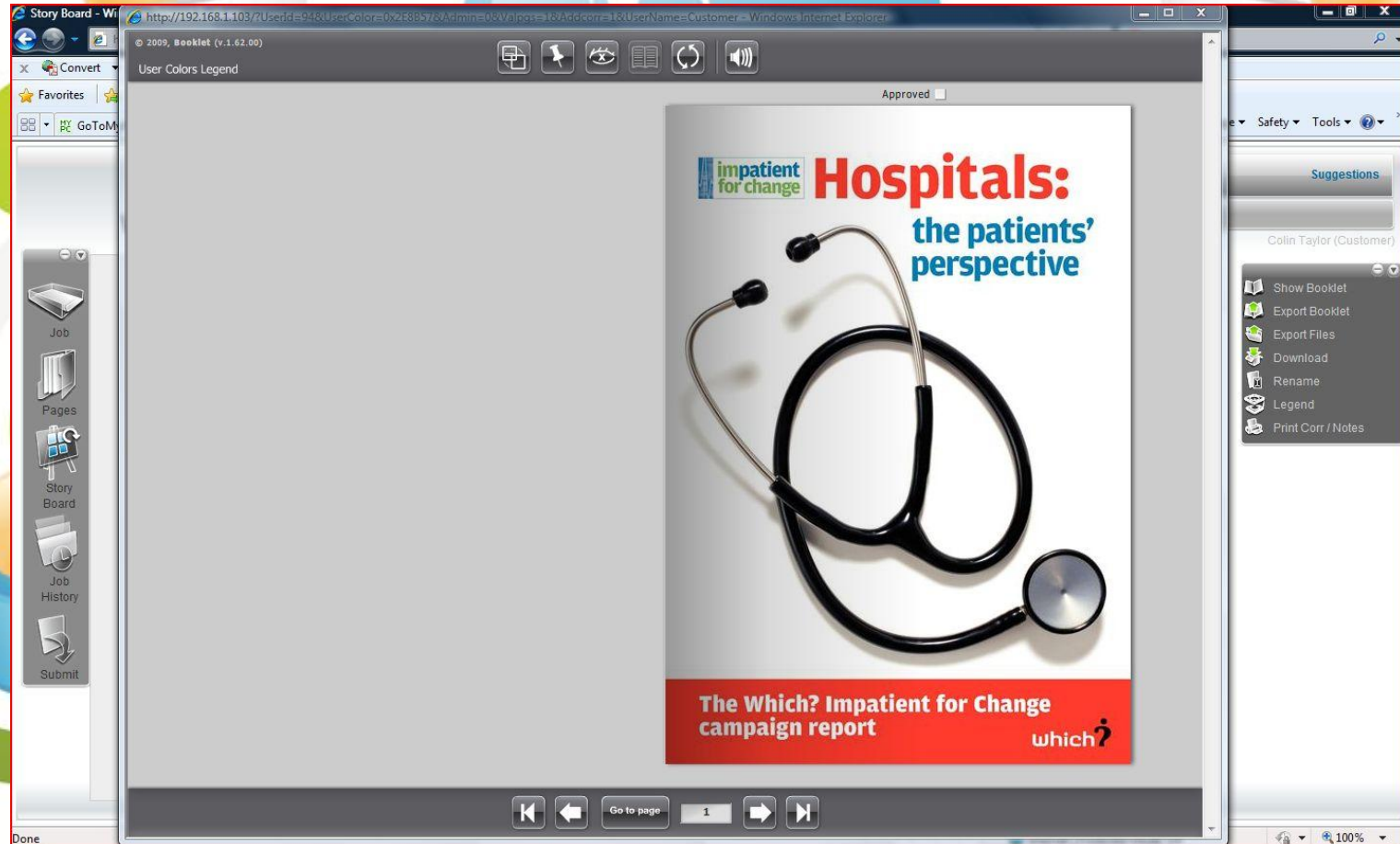
© 2009, WebPage (v.5.1.0.2) by Sekur.it

Internet | Protected Mode: Off 100%

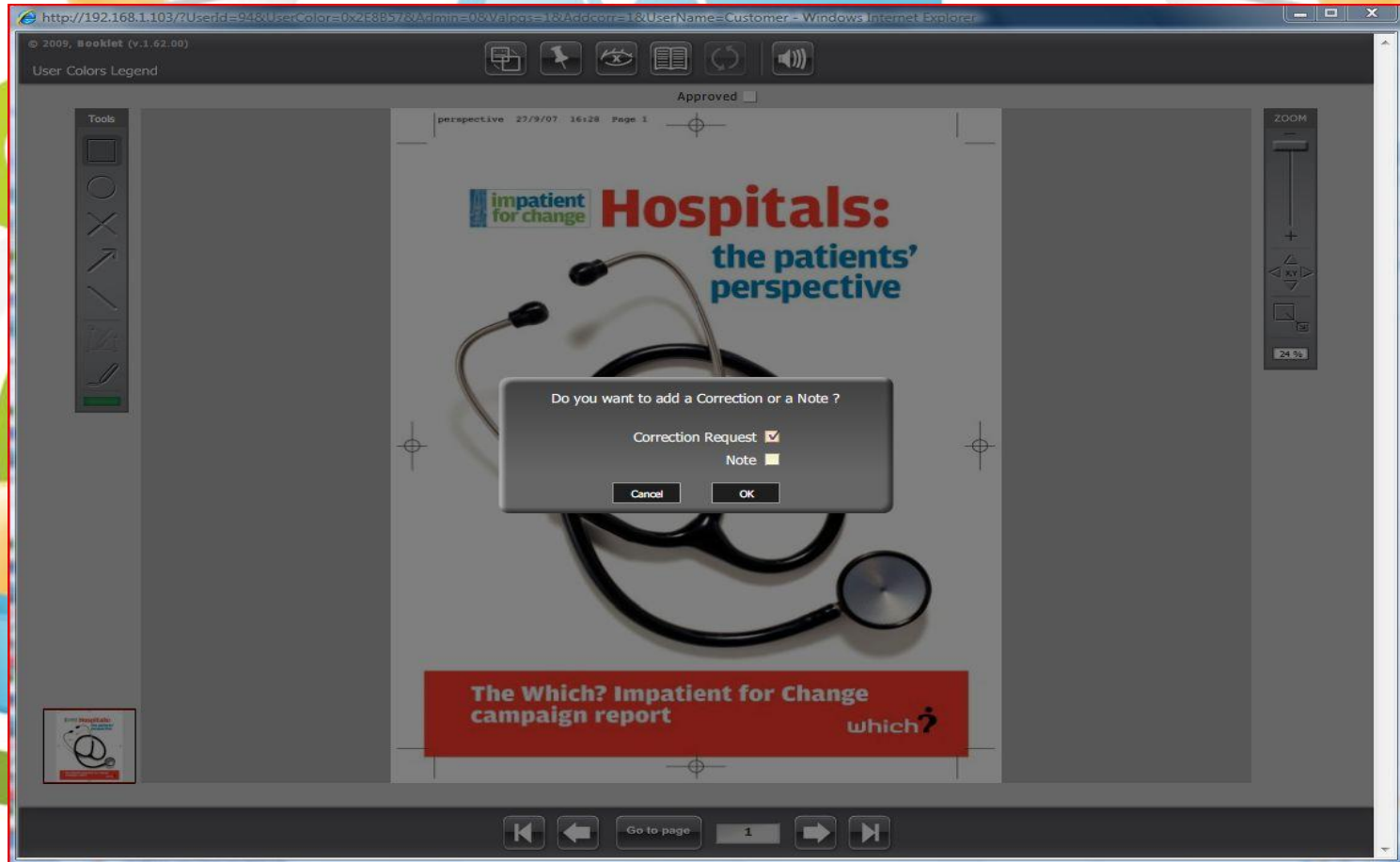


# Ease of use.

## 3 Clicks to Viewing your Job: STEP 3–View Job!

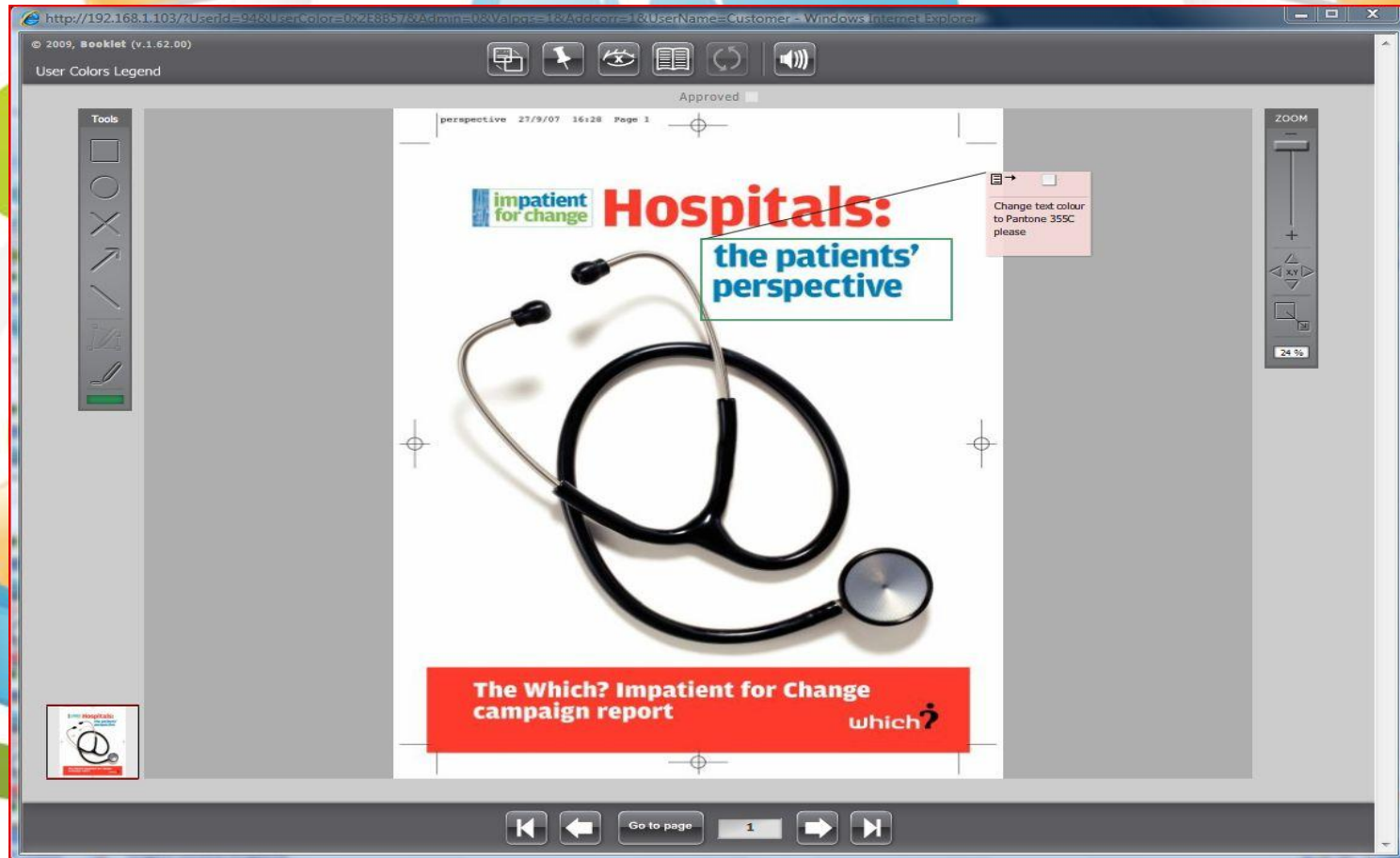


- # Ease of use.
- Make Correction Request



# Ease of use.

- Annotate Correction





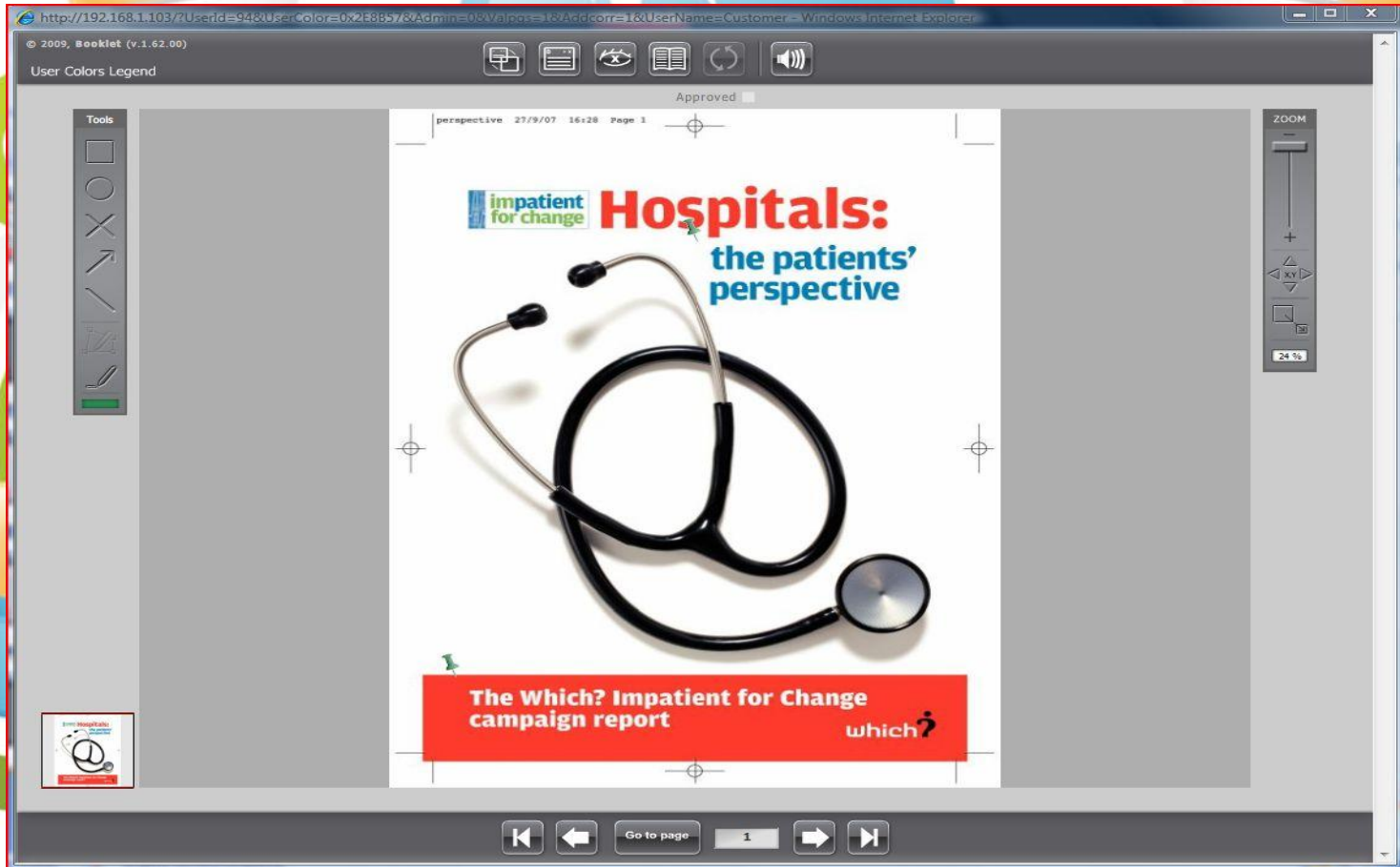
# Ease of use.

- Approve Pages



## Ease of use.

- See other users via Drawing Pin Recognition



# Ease of use.

- ZOOM Pages in Real Time



# Ease of use.

- View the Completed Job after Approval in Virtual Book

The screenshot shows a web browser window displaying a virtual book page. The browser address bar shows a local IP address. The page title is "Approved". The main content area features a photograph of a nurse attending to an elderly patient in a hospital bed. Overlaid on the photo is the text "Patients want well-organised care". To the right of the photo is a red header "ORGANISED CARE" and a section titled "Which? says:" with two bullet points. The page is surrounded by a grey border with navigation icons at the top and bottom. The bottom navigation bar includes a "Go to page" field with "8/9" and navigation arrows.

© 2009, Booklet (v.1.63.00)  
User Colors Legend

Approved Approved

**Patients want well-organised care**

**ORGANISED CARE**

**Which? says:**

- Reducing the uncertainty around the way care is organised helps patients feel confident and looked after.
- As a first step to improving the organisation of care we want the health regulator, the Healthcare Commission to undertake an urgent service review of discharge arrangements, from the patient perspective.

"I was quite anxious to be discharged and I was kept waiting for eight hours for medication.... It made an unpleasant experience more unpleasant" *patient*

"On discharge there seems to be a problem with communicating with the pharmacy. Patients often wait hours for their discharge drugs" *patient*

Too often, patients are on the receiving end of poorly organised care. One in five patients were unhappy with the way staff communicated with each other, and 64% of staff thought that improvement was needed in the level of communication between staff about individual patients' care.

Poor communication and organisation leads to inefficiency and inconvenience and, more worryingly, threatens patient safety. Patients have to

repeat their history to different health professionals with different opinions about the best treatment, their discharge is delayed, their services and tests are poorly coordinated, and they are left with a sense of there being a lack of control over their care. In contrast, the simple act of keeping patients informed about their care and treatment is invaluable and widely appreciated.

"I would have been a lot calmer if I had felt everyone knew what was going [on] and if I could have been assured when I arrived that I would definitely get my operation" *patient*

"I would like to see continuity of the caring staff, but obviously I don't expect the doctors and nurses to work 24 hours a day, but I feel that the patient should be able to develop some sort of rapport with a single point of contact" *patient*

"There was no ownership of any 'issue'. If I asked about my notes, pain killers, anything, the response of the day staff was invariably 'I don't know' or 'I don't deal with that'. Equally, no-one knew who the right person was to ask" *patient*

"I was told seven times during my eight weeks that I was going to be moved then told after I packed my things you're not going now" *patient*

As with other aspects of in-patient life, the picture is not uniformly bad:

"Things ran really smoothly and it was a nice surprise that things were well organised. I was really pleased with it" *patient*

"I had heard 'horror stories' of other people's stays in hospital. My stay was very smooth, everything happened in a timely fashion and my recovery has been quick" *patient*

However, in certain areas, problems were particularly common. The organisation of care seems to be especially prone to failure when patients come to leave hospital. Getting discharged seems to be remarkably difficult and is often delayed - 19% of patients were unhappy with the way their discharge from hospital was managed. There seems to be a stop-start approach as patients are moved from beds and left to wait several hours for medication. This, for some, was a final indignity. For others, it showed a lack of respect for their time and their care.

8 The Which? Impatient for Change campaign

The Which? Impatient for Change campaign 9

Go to page 8/9





# SmartProof Web based Collaborative Approval System

## OVERVIEW

- Save Time – 75% of any job is in the Proofing Cycle, reduced to 25% with SmartProof.
- Ecologically Friendly – No Paper or Couriers required.
- Database Job Tracking
- 24/7 Access to your jobs, Anytime, Any place, Anywhere.

